

MATM Purchase order Update

To Coles Collect Customers,

Please be advised there is currently a delay with Coles Order Management interfacing into MATM.

As at now you may not be able to see you respective Purchase Orders in MATM to raise an SRR (Supplier Routing Requests) for Coles Collect collection tomorrow.

The issue is now resolved & your Purchase Orders are now flowing into MATM. Please raise your MATM SRR as soon as they are available in MATM.

Coles Collect has extended order cut off for Transport Order Request entry until 1130 today for Transport Collections tomorrow 5/3/26. Please check to confirm that Pick Ups were entered in MATM for collection today

Coles Supply Chain Management teams have been informed & Coles Collect expects to be able to support recovery of late orders to meet due dates.

Thank you for your understanding.

**Online Coles Collect
Customer Service
Portal**

<https://www.colescollect.com.au/transport-enquiries>

**Business Hours (0800-
1800) M-F & SAT (0700-
1500)**

1300 732 552 Opt 2

Kind Regards,

Transport Management Team | Coles Collect

L3 M7 800 Toorak Road Hawthorn East Victoria 3123 Australia

T 1300 732 552 (Option 2)